Information for Patients and Physicians

THE FAULKNER HOSPITAL

Centre Street, Jamaica Plain, Massachusetts

Information for Patients

FOR the convenience of both patients and physicians wishing to send patients to The Faulkner Hospital, these few facts about Hospital regulations have been gathered and listed under several headings.

INQUIRIES. All inquiries about patients or the admission of prospective patients should be made to the Superintendent or the Admitting Officer.

PROFESSIONAL STAFF. Patients may be cared for only by members of the Regular or Courtesy Staff.

RULES FOR ADMISSION. Patients are admitted as Medical or Surgical House Cases or as Private Patients. A very limited number of Obstetrical Cases may be admitted as House Cases.

The Medical, Surgical or Obstetrical House Cases will be cared for by those members of the Regular Staff and the consultants who are on duty at the time. These patients must satisfy the Superintendent that they are unable to pay a professional fee. They must pay the regular ward charges if they reside outside of Jamaica Plain, West Roxbury or Roslindale. Patients admitted as House Cases who reside within this area should pay the regular ward rate, but they may be admitted at a reduced rate or even free of charge if necessity demands it.

Private Patients must pay the full hospital charges for the accommodations selected and are expected to pay a professional fee to their attending physicians as well. It is understood that physicians will not make full charges for patients who take accommodations in the open wards.

Accommodation in Medical and Surgical Departments is as follows:

Ward: $24.00 a week or $3.50 a day.

Patients in rooms pay according to the room they occupy.

Patients in a 2-bed room pay $5.00 a day. Those engaging small private rooms pay $6.00, $7.00 and $8.00 a day. The charge for larger rooms (with or without bath and toilet) varies from $9.00 to $15.00 a day.

Type of Patients Admitted: Patients suffering acute diseases and maternity patients. Patients suffering from chronic diseases are admitted only when they can be partially relieved by temporary treatment.

Type of Patients not Admitted: Patients suffering from conta-

gious disease, mental disease, or drug addiction cannot be admitted.

Patients to be Admitted are requested to report at the Hospital between 10 A.M. and 12 Noon, on the day scheduled, bringing only necessary toilet articles, bath robe and slippers. Patients are requested not to bring money or other valuables as the Hospital cannot assume responsibility for them.

MATERNITY SERVICE. The Maternity Service is chiefly private. The private patients will be cared for by their own physicians, who must be members of the Regular or Courtesy Staff.

A bed in the 4-bed room is $4.50 per day for residents of Jamaica Plain, West Roxbury or Roslindale and $5.00 per day for non-resident patients. Semi-private rooms are available at $6.00 per day. Private rooms run $7.00, $9.00, and $10.00 per day.

ANESTHESIA SERVICE FOR MATERNITY PATIENTS. If the anesthesia is administered by the House Officer a charge of $5.00 will be made on ward and semi-private accommodations, with a charge of $10.00 for private room accommodations.

If anesthesia is administered by a private physician a charge of $3.00 is made for supplies.

LABORATORY CHARGES. The tests made by the clinical laboratory are divided for the purpose of making charges into two groups called Routine Clinical Pathology and Special Tests. The charges for these tests vary with the accommodations selected. All patients must pay the charges for the Routine Clinical Pathology. Only those patients pay for the Special Tests who have them done. A list of these charges may be obtained from the Admitting Office.

ADDITIONAL FEES

Operating Room $15.00
plus $3.00 for anesthesia supplies
X Ray $5.00 and upwards
Unusual Drugs at cost
Special Nurse Board
50 cents per day-each nurse

Delivery Room $15.00
Anesthesia varies with type given
Food not on menu extra
Special Nurse fee $4.50 a day†

†Paid directly to nurse.

FINANCIAL ARRANGEMENTS. Bills are payable weekly in advance. Patients should come to the Hospital prepared to make a payment sufficient to cover the first week's bill. Any excess of payment will be refunded.

Rates for Accommodation included regular menu, general nursing care, and all ordinary dressings.

The relative responsible for the patient is requested to visit the Cashier's Office the day of admittance, to get a correct understanding of the financial arrangements.

The Cashier's Office is open from 9 to 5 on week days and closed on Sunday and holidays.

Patients to be discharged on Sunday or a holiday are kindly requested to settle their Hospital accounts on the previous day. Make check payable to **The Faulkner Hospital.**

NURSING CARE. Floor nursing means that the nurse has the care of more than one patient. The care will be of such quality that the patient will receive adequate service at all times, but this does not always mean immediate service which the special nurse is able to give to her individual patient.

GRATUITIES. Patients are earnestly requested not to offer gifts to nurses or employees. The Hospital does not permit it.

AMUSEMENT OF PATIENTS. Reading matter, cards and puzzles are distributed by the librarians on Tuesday and Friday mornings.

Smoking is forbidden in the open wards and semi-private rooms.

When not forbidden by the physician in charge, smoking is allowed in the single rooms, provided the door leading into the corridor is closed.

Radios are permitted in rooms only with the consent of the Superintendent but are not permitted in the wards.

VISITING HOURS. As a protection for the patients' welfare only two visitors are permitted at a time.

As a precaution **against infection** children under 12 years of age are not permitted to visit patients.

Exceptions to the visiting hours will be made in cases of critical illness; otherwise they will be adhered to strictly.

Private Room patients 9 A.M. to 9 P.M.
Semi-Private Room patients 3 to 8 P.M.
Ward patients 3 to 4 P.M. and 7 to 8 P.M.

PHYSIOTHERAPY DEPARTMENT. The Hospital now has a Department of Physiotherapy so that patients upon a doctor's prescription may receive massage, baking, ultra-violet light and like treatments. Hours 9:00 A. M. to 1 P. M. daily except Sunday and Holidays. Miss Eleanor Jack, graduate of Boston Bouve School of Physiotherapy, in charge.

SUGGESTIONS. It is the desire of the Hospital to furnish the best type of service and it is requested that any criticism or suggestions for improvement be made to the Superintendent or the Assistant Superintendent.

Inasmuch as the Hospital cannot afford at this time to maintain a Social Service worker, to investigate cases, it is earnestly requested that both the physicians and the patients co-operate with us by bringing our attention to those in need of help and also by saving us from giving free treatment where it is not really needed.